



amazfit

HELIO STRAP

About Strap



Helio Strap

- Indicator lights
- Charging contacts



Charging Puck

Basic Parameters

Product: Smart Band

Battery: 232 mAh

Water resistance rating: 5 ATM

Input: DC 5 V 500 mA MAX

Bluetooth output power: <1 dBm

Compatibility: Devices installed with Android 7.0 or iOS 15.0 or above OS versions

Package contents: Amazfit Helio Strap, Charging Puck, User Manual

* The premium version also includes an arm strap.

Model: A2445

Wireless Connectivity: BLE V5.2

Working Temperature: 0°C-45°C

Bluetooth Frequency: 2402 MHz - 2480 MHz



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Connect to the APP

1. Use your mobile phone to scan the QR code on the right side to download and install the Zepp APP.
2. Plug the charger into a USB power source, such as a laptop or a portable power adapter.
3. Gently place the device on the charger. The indicator light will flash to show the remaining battery level. It will display red when the battery level is below 20%, blue when it is between 20% and 80%, and green when it is above 80%. When the battery is fully charged, the green light will stay on.
4. Open the Zepp APP, register an account and log in. Make sure the Bluetooth function of your device is enabled.
5. In the APP, tap "Profile - My Devices - Add", select the device type, and start searching for the device.
6. After finding your device, tap "Pair" to start pairing. Once the pairing is successful, the device will give a short vibration as a reminder.



Download Zepp App

Indicator Status Descriptions

Off	The charging dock is not plugged in, and the device is in an idle state.
Slowly pulsating red	Charging in progress, and the battery level is below 20%.
Slowly pulsating blue	Charging in progress, and the battery level is between 20% and 80%.
Slowly pulsating green	Charging in progress, and the battery level is above 80%.
Green	Charging completed.
Red	When the battery level is below 20% in a non-charging state, the red light will be on for 1 minute to indicate low battery.

Battery Safety

1. This device is equipped with a built-in battery that cannot be removed or replaced. Do not disassemble or modify the battery by yourself.
2. Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
3. Leaving a battery in an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid or gas.
4. A battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas.
5. Do not use unauthorized or incompatible power adapters or data cables, which may damage the device and accessories, or cause fire, explosion, or other hazards.

Repair and Maintenance

1. Avoid using detergents such as soap, hand sanitizer, bath foam, or lotion for cleaning to prevent chemical residues from irritating the skin, corroding the device, or degrading the water resistance of the device.
2. After wearing the device while bathing (for devices that support bathing), swimming (for devices that support swimming), or sweating, please promptly clean and dry the device.
3. Do not wear this device during snorkeling, hot showers, hot springs, saunas (steam rooms), diving, underwater diving, water skiing, and other activities involving high-speed water currents.
4. Do not place the device in direct sunlight for long periods. Excessively high or low ambient temperature may cause device failure.
5. Handle with care during transportation. Keep the device dry and away from humidity.
6. Do not wear this device in MRI examinations and other highly magnetic environments. Otherwise, it may be damaged.

Safety Notice

1. Do not allow children or pets to bite or swallow the product or its accessories, as this may cause injury.
2. Do not place this product under excessively high or low temperatures, which may cause the product to catch fire or explode.
3. Do not place this product near heat sources or open flame, such as ovens and electric heaters.
4. Some people may experience allergic skin reactions to plastics, leathers, fibers, and other materials, and symptoms such as redness, swelling, and inflammation will occur after long-term contact with this product's components. If you experience such symptoms, please discontinue use and consult your doctor.
5. Do not use unauthorized or incompatible power adapters or data cables, which may damage the device and accessories, or cause fire, explosion, or other hazards.
6. The radio waves generated by this product may affect the normal operation of implanted medical devices or personal medical devices, such as pacemakers and hearing aids. If you use any such medical devices, consult the manufacturer for relevant usage restrictions.
7. Do not dispose of this device or its accessories as ordinary household waste. Please make sure you dispose of or recycle this device and its accessories in accordance with local laws and regulations.

Warranty and Return Policy

The Amazfit Limited Warranty covers Amazfit products against manufacturing defects beginning on the original purchase date. The warranty period is 12 months or another specified period as the applicable consumer laws in the consumer's country of purchase require. Our warranty is in addition to rights provided by applicable consumer laws.

Official website: www.amazfit.com

Please check the FAQ on the website for troubleshooting: support.amazfit.com/en/product-list

Notes:

- This product isn't a medical device. None of the data or measurements are intended for medical diagnosis or medical monitoring.
- If the product is not in use for a long period of time, it is recommended that you power off the product before storing it. Recharge the battery every 6 months to 100% to prevent battery damage by over-discharge due to long-term storage.
- For detailed operating instructions, safety precautions, and repair and maintenance information, please visit the website <https://support.amazfit.com> to download the user manual.